

Care Instructions and Frequently Asked Questions

Care instructions

- ① If the product gets wet with rain, Wipe it with a dry cloth.
- ② Keep the product away from high temperatures and humidity, as it may cause mold growth or stains.
- ③ If you are concerned about dirt on the canvas, wipe it lightly with a cloth moistened with water-diluted neutral detergent.
- ④ If you are concerned about dirt on the leather, scrub it lightly with a brush, then blend it in oil for leather.



Frequently Asked Questions

Is it okay if the bag gets wet with rain?

It's not a problem if the bag gets wet, but its surface and wooden part should be dried with a towel. For leather, sail, and fabric, please use a water repellent/waterproof spray.

Will the product color change over time?

The color will become glossier with prolonged use, but this is not due to a problem with the product. Various changes in tint and texture will appear depending on how you use the product.

Can I repaint it?

It can't be done. Due to the nature of the product, repainting will cause damage to the wood, leather, and canvas.

Will the product deform with time?

The cedar wood is thinly sliced and crimped into 6 layers in order to make the woodgrains alternate each other, and then it is sewed using a sewing machine, so it will not warp or deform in any other way.

Can you repair the product in case it gets damaged (ex. torn bag handle)?

Depending on the damage, repair may or may not be possible. Please send us a photo of the part you wish to repair. We will check it and decide accordingly.

What should I do if it gets scratched?

Depending on the condition of the scratches, products like a scratch repair marker for flooring and furniture can be used to make the scratches less noticeable.

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